

## **Re-opening announcement and visitor guidelines**

We're delighted to announce that we will be re-opening from Saturday 1<sup>st</sup> August in line with the latest Welsh Government guidance.

As part of our re-opening plan, we have had to modify our timetable and the way we operate. The train journey will commence at our main station in Gilfach Ddu on Padarn Park, we will not be opening our Llanberis station for the foreseeable future. We are offering pre-booked tickets **only** which you can book online, by telephone or by visiting the station and your contact details will be required for track and trace purposes. Our services will have limited capacity so it is advisable to book early. Initially, we will be operating for 5 days a week from Sunday to Thursday (inclusive) although this may be subject to change according to demand. However, please note that we be operating services on **Saturday 1<sup>st</sup> August** for our re-opening. See our timetable for further information.

Our Gilfach Ddu station shop and café are open as usual with social distancing measures in place.

### **1<sup>st</sup> to 6<sup>th</sup> August (Saturday to Thursday)**

Daily departures times: 10:30, 11:00, 11:45, 12:15, 13:00, 13:30, 14:15 and 14:45.

### **9<sup>th</sup> August to 3<sup>rd</sup> September (Sundays to Thursdays)**

Daily departures times: 10:30, 11:00, 11:45, 12:15, 13:00, 13:30, 14:15 and 14:45.

### **Standard Tickets:**

- Compartment: £25 (max 6 people from the same family or social 'bubble')

### **Covid-19 control measures in place**

- Advanced booking required. To help us control capacity please book online (preferable), by telephone or by visiting the station beforehand.
- Enhanced cleaning regimes. We will be cleaning carriages and compartments after each journey.
- Hand sanitiser stations will be provided for you to use around the station building.
- Contactless payments preferable for all shop and café purchases.
- We will be asking our guests to maintain the 2 meter social distancing whilst using our facilities.
- Council run toilets are available on the main car park at Gilfach Ddu.
- A one-way system will be in place to move safely around the Railway.
- Track and Trace information gathering in place. Details will be kept securely for 21 days following your visit and then deleted.

### **Passenger responsibilities**

We ask for your co-operation in that you always follow our, and the Welsh Government's, advice and guidance at all times including:

- Mandatory to wear a face covering/mask at all times whilst inside the station building and on the train. These may be removed whilst seated in the café and in our outside areas.
- Wash your hands often and use the hand wash stations provided.
- Avoid touching your face.
- Observe social distancing.

If you are feeling unwell or experiencing symptoms of Covid-19 we would ask you and members of your party or family group to not attend the railway.

We will continue to monitor the situation and keep you up to date with any changes in Government legislation or in the way we operate.