

October 2020 Opening Update

We will be closed for passenger services from Friday 2nd October to Friday 16th October. We will re-open on Saturday 17th October.

From the 17th October, we will continue to offer pre-booked tickets which you can book online, by telephone or by visiting the station and your contact details will be required for track and trace purposes. Our services will have limited capacity so it is advisable to book early. See our timetable for further information.

Our Gilfach Ddu station shop and café are open as usual with social distancing measures in place.

Saturday 17th October to Sunday 1st November (Excluding Fridays 23rd and 30th October)

Daily departure times: 11:00, 12:15, 13:30 and 14:45.

Standard Tickets:

- Compartment: £25 (max 6 people from the same family or social 'bubble')

Covid-19 control measures in place

- Advanced booking required. To help us control capacity please book online (preferable), by telephone or by visiting the station beforehand.
- Enhanced cleaning regimes. We will be cleaning carriages and compartments after each service.
- Hand sanitiser stations will be provided for you to use around the station building.
- Contactless payments preferable for all shop and café purchases.
- We will be asking our guests to maintain the 2 meter social distancing whilst using our facilities.
- Council run toilets are available on the main car park at Gilfach Ddu.
- A one-way system will be in place to move safely around the railway.
- Track and Trace information gathering in place. Details will be kept securely for 21 days following your visit and then deleted.

Passenger responsibilities

We ask for your co-operation in that you always follow our, and the Welsh Government's, advice and guidance at all times including:

- Mandatory to wear a face covering/mask at all times whilst inside the station building and on the train. These may be removed whilst seated in the café and in our outside areas.
- Wash your hands often and use the hand wash stations provided.
- Avoid touching your face.
- Observe social distancing.

If you are feeling unwell or experiencing symptoms of Covid-19 we would ask you and members of your party or family group to not attend the railway.

We will continue to monitor the situation and keep you up to date with any changes in Government legislation or in the way we operate.